

**RHGC BOARD MEETING
MINUTES OF MEETING
March 6, 2022 4.45PM
LOCATION: Waldner Residence, DH**

ATTENDEES:

| Name | Position | Attendance |
|--|--|-------------------|
| Elected Officers | | |
| Bruce Waldner | President (BW) | Yes |
| Tim Billa | Vice President (TB) | Yes |
| Jeff Meisner | Treasurer (JM) | Yes |
| Kevin Capstick | Secretary (KC) | Yes |
| Appointed | | |
| Jim Platt | Facilities Director (JP) | Yes |
| John-Paul Scallon | Grounds & Rules Director (JPS) | Yes |
| Stephen Vezendy | Handicap Director (SV) | Yes |
| Jake Rosenthal | Junior Golf Director (JR) | Yes |
| Angela Farley | Ladies Golf Director (AF) | Yes |
| Michelle D'Antoni | Media Director (MD) | Yes |
| Jane Kirk | Co-Membership Director (JK) | Yes |
| Richard Reed | Co-Membership Director (RR) | Apologies |
| Steve Farley | Social Director (SF) | Yes |
| Tracey Jackson | Co-Tournament Director (TJ) | No |
| Christoffel Steenkamp | Co-Tournament Director (CS) | Yes |
| AGENDA ITEM | NOTES | |
| 1. MEETING CALLED TO ORDER BY SECRETARY | Clubhouse unavailable due to renovation work. KC thanked BW for opening his private home for the Board meeting. | |
| 2. GUEST | Nichole WALDNER (NW) - University Intern | |
| 3. APPROVAL OF PRIOR MEETING MINUTES | Proposed as accurate for approval by JM, 2 nd by TB. Passed with unanimous vote. | |
| 4. NEW BUSINESS AND UPDATES BY OFFICERS AND DIRECTORS/COMMITTEES * Order covered may change; Secretary will decide based on agenda or special requests | | |
| President New Business 1. List of items for information and action. Prior action items 1. Update on clubhouse food services and revamp of clubhouse Phase III OPEN 2. Non-Members Usage of Course OPEN 3. BW action re a requirement for new CEO CUP with SAGA President. OPEN | New Business and Information 1. Thanked Members, Board and Volunteers for another great tournament (Ryder Cup) • Next big tournament – Anniversary event in June. BW and JM requested gifts are ordered in good time asap and to coordinate with Proshop. 2. BW Role as President is to represent the members of RHGC • BW decisions will always be based on the Constitution & By-laws of the Club. 3. Community Championships • Planned for March 27th & 28th • 2-day low gross cumulative tournament • From RHGC: 8 men, 4 women, unlimited Juniors • Players get P days if needed | |

RHGC Board position for hosting Community tournament is, as a minimum:

- P days required for Tournament Director
- P days required for Marshalls
- P days required for rules committee

ACTION: BW to update Board after feedback from Central Community Services Division (CCSD)

4. Recreation, as part of CCSD – BW is awaiting feedback on below matters (**ACTION** remains **OPEN**):

- Water on course
- Tawakkalna at Starter remains a requirement to play/enter course/clubhouse.
- Banning carts on camp – creating a new storage area by hole #1. Brief discussion concerning the need in creating a boundary area, power for carts and cleaning facility. These ideas will be taken to CCSD by BW and JP.
- Update on new fee structure for non-members

5. Jason Sexton – Contract signed, good for another year.

6. SAGA

- Email sent to SAGA Co-Chair apologizing for RHGC overstepping its scope by assuming CEO Cup was a RHGC event
- Moving forward, until RHGC Board receives a formal request from SAGA, it will assume it will not be hosting upcoming SAGA events.
- Once a formal request has been received, with the accompany budget, RHGC Board will vote to see if RHGC can accommodate the event.
- New CEO Cup trophy – SAGA responsibility **CLOSE** item

7. Long weekend

- Sunday March 13th is a long weekend.
- Sunday will have a normal weekend schedule
- Monday will have a Sunday schedule

8. Pro Tournaments – (Response to CEO Speech -Feb 2022 Minutes)

- Previous President (ED), Treasurer, and current President met with the SAGA Co-Chair, Minhaj Khan (MK) to discuss RHGC hosting pro tournaments.
- MK wanted SAIT as a pro tournaments – Change format. RHGC suggested that SAGA should keep SAIT in the current format, possibly expanding to 54-hole tournament. SAGA to discuss and decide.
- RHGC proposed we host a MENA tournament in November, change Oilman’s format to the CEO/celebrity tournament in March 2023, host LET Team Series in November 2023.
- SAGA Chair has been travelling, options have not been presented yet by MK.

9. Website

| | |
|---|--|
| | <ul style="list-style-type: none"> The Drupal 9 website will transition to the production site this month. This means a change of DNS which could cause some disruption for a few days. <p>10. Clubhouse renovations – Update by JP</p> |
| <p>Vice President New Business Prior action items</p> <ol style="list-style-type: none"> Promotion of volunteerism scheme update. OPEN TB to prepare a “Lessons Learned” document that will detail matters for consideration for future tournaments - OPEN ACTION: All to consider TB document and provide feedback by March 13, 2022. | <p>New Business</p> <ol style="list-style-type: none"> Final request to Board for outstanding receipts for CEO Cup. No positive response from Board; Treasurer to action final amount. TB publicly thanked all involved in Ryder Cup and in particular the Volunteers who contributed a great event. <p>Prior Action Items</p> <ol style="list-style-type: none"> TB stated the new volunteers were a great addition to the 2022 season. He thanked all involved in the recruitment of the new members. “Lessons Learned” document remains OPEN item. A significant amount of time was spent in February and early March on other club events. Feedback has been received concerning the proposed TB document. In light of the new additions to the volunteer list the general consensus of the Board was that there is no requirement, at this time, to implement a formalized policy and scheme. AF stated that while the current pool is meeting the needs of events, as a Board, we must ensure the issue of volunteers is on our radar. MD suggested a testimonial and other ideas to promote volunteers within media. ACTION: TB and MD to discuss media options. |
| <p>Treasurer New Business Prior action items</p> | <p>New Business</p> <ol style="list-style-type: none"> JM concluded, as there was no further response to the request for outstanding receipts for CEO Cup, the final costings will be actioned for SAGA. General request for tournament Directors and/or Committees to co-ordinate with Proshop to order gifts in good time for customs and delivery logistics. ACTION: All to note <p>Prior Action Items</p> <ol style="list-style-type: none"> JM hopes to conclude final actions with Auditor by end of March 2022. OPEN item. |
| <p>Secretary New Business Prior action items</p> <ol style="list-style-type: none"> Register of Breaches of Code of Conduct-OPEN Record of Committee Membership -OPEN | <p>New Business</p> <p>Nil</p> <p>Prior action items</p> <ol style="list-style-type: none"> A temporary register for Code of Conduct Breaches has been created and maintained by KC. Two members who have received formal warnings in 2022 from the President (one for failing to rake bunkers and the other for chipping on the putting practice area. SV is working on a system that incorporates the Membership master List as a long-term solution. OPEN item Directors have sent in list of their committee members and KC to update club records. CLOSE item. |
| <p>Tournaments 1. New Business</p> | <p>New Business</p> <ol style="list-style-type: none"> CS stated the new banners on the Tournament screen display had received positive comments from users. BW |

| | |
|--|---|
| <p>Prior action items</p> <ol style="list-style-type: none"> TJ to obtain quotations for following: <ul style="list-style-type: none"> SAIT Permanent Championship Trophy - CLOSE Requires new base in order to fit on the shelf. CLOSE 2022 Tournament Calendar - OPEN Race to Hills Finale - OPEN SAIT Plate Winners Plaque - CLOSE CEO Cup Permanent Men's Trophy - CLOSE CEO CUP Permanent Women's Trophy - CLOSE Ryder Cup Replacement Trophy - OPEN Club Championship Trophy - Mens - OPEN Club Championship Trophy - Ladies - OPEN Replacement and upgrade of the six (6) major trophies. OPEN. Amended to remove SAGA items from RHGC. | <p>and MD thanked NW for her work in creating the new banner display.</p> <p>Prior Action items</p> <ol style="list-style-type: none"> CS did not have an update on the previous actions. ACTION: Items remains OPEN for RHGC events i.e. removal of CEO Cup and SAIT Trophies as a RHGC responsibility; this is action for SAGA. CLOSE item as duplicated (1) above. |
| <p>Facilities</p> <p>New Business -</p> <p>Prior action items</p> <ol style="list-style-type: none"> Update on Phase III Renovation | <p>New Business</p> <p>Nil</p> <p>Prior action items</p> <ol style="list-style-type: none"> Update on Phase III Renovation. JP stated CCSD date for completion of the Clubhouse remains as March 20, 2022. The renovation is in line with the agreed construction plans. |
| <p>Grounds & Rules</p> <p>New Business</p> <p>Prior action items</p> <ol style="list-style-type: none"> JPS – Obtain estimate for stakes for tree planting areas. -OPEN SV to send details of breaches (CEO Cup) to BW for consideration for communication and warnings to players. OPEN JPS to drive communication to members that we each share a responsibility to preserve and enhance the condition of the course in March Newsletter-OPEN JPS to provide recommendations as to specification of penalty areas required for the | <p>New Business</p> <p>Nil</p> <p>Prior action items</p> <ol style="list-style-type: none"> Work is ongoing with G&R Committee, Recreation and others to identify long term solutions to this matter. Items (1) and (4) to be combined as an OPEN item. SV update re CEO Cup bunker Code of Conduct Breaches: <ul style="list-style-type: none"> SV and KC noted observations and took photographs of Code of Conduct Breaches while Marshalling at the CEO Cup. After reviewing all notes, each player DID rake part of the bunker, but it was a poor effort e.g. 20 to 30 footmarks left in bunker at #9. Each group will receive an email stating observation and players reminded to maintain bunkers, etc, formal Warning will not be issued, KC and SV to send emails to these players as OPEN item JPS stated he wanted to plan a long terms series of messages using media and other formats. Research is ongoing in creating physical signs on the golf course as reminders to players. OPEN item Linked with (1) above. CLOSE item. |

| | |
|--|---|
| <p>temporary No Play Zones- OPEN</p> | |
| <p>Handicap New Business Prior action items</p> | <p>New Business 1. None Prior action items 1. WHS GHIN Transition Project for SGF. INFO item Dirab Golf Club went live Feb 17, NOFA Golf Resort went live Feb 25. The 4th and last Club (Royal Greens) is in its final stages. (OPEN item)</p> |
| <p>Junior Golf New Business Prior action items 1. Implements Jnr Tees and USPGA Junior Event methodology- update Board with final recommendations- OPEN.</p> | <p>New Business 1. JR is creating a Jnr Golf logo and will liaise with MD in regard to final option. Items for players will incorporate the final design. Costs from Jnr Golf Budget. 2. TB asked if the RHGC Jnr events could be used to allow players to qualify for the US Masters Jnr Drive, Chip & Putt event. ACTION: JR to research. Prior action items 1. Last event incorporated the USPGA methodology for tee boxes. Work continues with G&R to finalize the positions of the tee boxes as part of course. OPEN item</p> |
| <p>Ladies' Golf New Business Prior action items</p> | <p>New Business 1. AF reported the Ladies evening event received very positive reviews. However, a number of complaints were received in regard to slow play. AF is working to ensure pace of play is increased whilst supporting the higher and/or non-handicap players in the event. A balance needs to be struck between encouraging players and reducing delays to other members. A number of potential solutions were discussed by the Board, which included awareness sessions and education. ACTION: AF to consider options and implement where possible, utilizing the support from other Board members. Prior action items 1. AF stated she had received the information from Bahrain GC regarding a Ladies Open Competition. ACTION: AF to circulate details to her membership.</p> |
| <p>Media New Business 1. Nil Prior action items 1. Update on Data Migration project to Google Drive. ON HOLD</p> | <p>New Business 1. RHGC Facebook Analytics: Jan/Feb 2022 stats (compared to previous 2 months: Nov/Dec 2021): • Reach +27% • Visits +44% • New Likes +78% • Most popular posts in 2022 so far are ones about the CEO Cup & Ryder Cup events • In the past month, post engagements have increased +160%</p> |

| | <p>Board consensus of appreciation for MD and NW and their work in refreshing the interest of the membership.</p> <p>2. Deadline for the next newsletter: April newsletter inputs requested to be sent to Media Director by Thursday, March 24. ACTION: All to note.</p> <p>3. TB stated we should use video to increase knowledge and awareness for the membership, particular in regard to rules, maintaining/increasing and protection the condition of the course. ACTION: TB, MD, NW and JPS to discuss outside of meeting.</p> | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|---|---|-----------------|-------|------------------|----------|---------|---|---------------|------------|---------|-----|---------|-----|--------|-----|---------------|----------|---------|---|----------------|-----------|---------|----|---------------|------------|---------|-----|--------------|------------|
| <p>Membership New Business 1. Nil Prior action items</p> | <p>New Business</p> <p>1. JK stated the cart shed list needs to be updated and this will be done upon her return work. The existing list shows 245 membership requiring a cart shed.</p> <p>2. JK to consider amending policy to fix a set date for those members handing back the shed. This is to facilitate a final inspection and to ensure the shed is completely empty. ACTION: JK to consider amendment to policy and report to Board.</p> <p>3. March 6, 2022 stats:</p> <table border="1" data-bbox="659 842 1008 1297"> <thead> <tr> <th>Membership Type</th> <th>Count</th> </tr> </thead> <tbody> <tr> <td>Executive</td> <td>6</td> </tr> <tr> <td>Primary</td> <td>6</td> </tr> <tr> <td>Family</td> <td>385</td> </tr> <tr> <td>Primary</td> <td>132</td> </tr> <tr> <td>Primary</td> <td>130</td> </tr> <tr> <td>Spouse</td> <td>123</td> </tr> <tr> <td>Junior</td> <td>1</td> </tr> <tr> <td>Primary</td> <td>1</td> </tr> <tr> <td>Retiree</td> <td>11</td> </tr> <tr> <td>Primary</td> <td>11</td> </tr> <tr> <td>Single</td> <td>202</td> </tr> <tr> <td>Primary</td> <td>202</td> </tr> <tr> <td>Total</td> <td>605</td> </tr> </tbody> </table> | Membership Type | Count | Executive | 6 | Primary | 6 | Family | 385 | Primary | 132 | Primary | 130 | Spouse | 123 | Junior | 1 | Primary | 1 | Retiree | 11 | Primary | 11 | Single | 202 | Primary | 202 | Total | 605 |
| Membership Type | Count | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Executive | 6 | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Primary | 6 | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Family | 385 | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Primary | 132 | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Primary | 130 | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Spouse | 123 | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Junior | 1 | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Primary | 1 | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Retiree | 11 | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Primary | 11 | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Single | 202 | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Primary | 202 | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Total | 605 | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <p>Social New Business Prior action items</p> | <p>New Business</p> <p>1. SF stated the next social event will be St Patrick's Day evening event. SF is OOK on the date of event. Full management of event is under NW. JM asked if the Proshop can be informed of each event, in particular in regard to cost of ticket and registration process. ACTION: SF and NW to note re coordination with Proshop.</p> | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <p>5. ANY OTHER BOARD BUSINESS</p> | <p>NW made a request for Ryder Cup photos to be uploaded to drop box/folder so she is able to update media. ACTION: All to note and comply.</p> | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <p>Meeting Concluded</p> | <p>Propose meeting is concluded – JM/2nd by TB. Unanimous vote. 5.55 PM</p> | | | | | | | | | | | | | | | | | | | | | | | | | | | | |