


**RHGC BOARD MEETING
MEETING MINUTES
MAY 23, 2021 4:45PM
LOCATION: RHGC CLUBHOUSE & ZOOM**

ATTENDEES:

Name	Position	Attended?
Elected Officers		
Ed Devlin	President	Y
Tim Billa	Vice President	Y
Christian Svenden	Treasurer	Y
John-Paul Scallon	Secretary	Y
Appointed		
Jim Platt	Facilities (Clubhouse & Pro Shop)	Y
Troy Thompson	Grounds	Y
Stephen Vezendy	Handicap & Rules	Y
Jake Rosenthal	Junior Golf	Y
Amanda Henson	Ladies Golf	Y - Zoom
Bruce Waldner	Media	Y
Richard Reed	Membership	Y
Jane Kirk	Associate Membership Director	Y
Tamara Tahir	Social	Y
Jeff Meisner	Tournament Director	Y
Christoffel Steenkamp	Co-Tournament Director	Y
Tracey Jackson	Co-Tournament Director	Y
Guest		

AGENDA ITEM	MEETING NOTES
1. MEETING CALLED TO ORDER by President	
2. GUEST	
3. APPROVAL OF PRIOR MEETING MINUTES  2021 RHGC March Board Meeting Minutes	The March meeting minutes were approved by the board.

4. NEW BUSINESS AND UPDATES BY OFFICERS AND DIRECTORS/COMMITTEES

* Order covered may change; President will decide based on agenda or special requests

President

New Business

1. Update to Board Positions
2. Update on the food truck, clubhouse food services and revamp of clubhouse Phase III
3. Oasis Cup
4. Roles and Responsibilities


Prior action items

5. Clock for Driving Range. **OPEN**

1. Ed provided an update on the recent changes to RHGC board positions due to Christian resigning as Treasurer. Ed thanked Christian on behalf of the Board and the members for his service and the added value he brought to the position as Secretary. Christian will remain Treasurer until he leaves the Saudi Arabia at the beginning of July and Jeff Meisner will assume the role of Treasurer. The nomination of Tracey Jackson and Christian Steenkamp to the roles of Co-Tournament Directors was approved by the board and they will assume immediately under the guidance of Jeff Meisner.
2. Concessions are going to provide a list of approved food truck vendors and fire grill have been approached to provide food in the Clubhouse from August.
3. Oasis Cup is confirmed and scheduled matches are being finalized.
4. An update to the Roles & responsibilities has been drafted and will be sent to all board members to review their section. Each section should state that the board member is the head of any committee they have under their position.

	<ol style="list-style-type: none"> 5. We maybe receiving a clock for the range later this year.
<p>Vice President New Business</p> <ol style="list-style-type: none"> 1. Promotion of volunteerism scheme update. Open 2. Still waiting from SAGA if CEO will do trophy presentation or AS during April 2nd SAIGC event. Open <p>Prior action items</p> <ol style="list-style-type: none"> 3. CEO Cup Budget – still outstanding invoices with Chili’s and Espresso Lab, sub-contractors to Lulu and AFS. Closed 4. Total inclusive of outstanding invoices – 104,273 (140,000) generating an unused amount of 35,727. Closed 	<ol style="list-style-type: none"> 1. No update. 2. Still awaiting confirmation of from the CEO office as to when the Trophy presentation will happen. 3. The remaining CEO Cup invoices are now in the system waiting the queue to be paid.
<p>Tournaments New Business</p> <ol style="list-style-type: none"> 1. New business. <p>Prior action items</p> <ol style="list-style-type: none"> 2. Replacement and upgrade of the six (6) major trophies. Open 3. Update on Newsletter Article to better explain “X” functionality on Foretees. OPEN 4. SAIT Plate permanent trophy for clubhouse OPEN 5. CEO Cup permanent trophy for clubhouse. OPEN 	<ol style="list-style-type: none"> 1. Jeff expressed his thanks to Tracey and Christo for stepping up to the position of Co-Tournament director, he advised the board that he will be working to support them during the transitional period. 2. The upgrade of the Clubhouse Tournament trophies will be handled by Ed and Jim and will cover all tournament trophies including SAIT Plate and CEO Cup. This will be done in coordination with the development of the framed pictures for the clubhouse which will be done by Fahad Malik. 3. This was not discussed and will be removed from the forthcoming agendas.
<p>Treasurer New Business</p> <ol style="list-style-type: none"> 1. New Business. <p>Prior action items</p> <ol style="list-style-type: none"> 2. General Update on RHGC finances. Closed 3. Approve of 2020 Annual Accounts. Closed 	<ol style="list-style-type: none"> 1. There are a couple of invoices from the CEO Cup which should be paid and finalized this week. 2. Proshop business has being doing well.

<p>Facilities (Clubhouse and Pro Shop) New Business - Clubhouse 1. No new business.</p> <p>Prior action items Clubhouse 2. Update on temperature person at clubhouse. OPEN. 3. Update on Food Services. OPEN 4. Cover for outdoor cooking area. OPEN 5. Lights on holes 2 and 7. OPEN 6. Lights on clubhouse exterior. Closed 7. Update on sunscreen film for Glass Hut. Closed 8. Digitalization of Catering ordering system. ON HOLD</p> <p>New Business – Pro Shop 1. No new business.</p> <p>Prior action items 2. Catalog for the proshop, giving members the ability to place orders OPEN 3. Replacement of Front entry doors with push bar on the inside to open in case of emergency. OPEN 4. Replacement of Sliding glass door by starter. OPEN 5. Update on Card system to facilitate card payments. OPEN</p>	<p>Clubhouse:</p> <ol style="list-style-type: none"> The need to provide ice to players was discussed, we will now be in a position to start selling ice one the freezer and chiller has been moved. It was noted that if the ice was to be bagged it will cost more. The current provision for temperature checking at the starter shed will remain in place. This was covered by the President. Not discussed. Not discussed. <p>Proshop:</p> <p>2-5. Items were not discussed.</p>
<p>Grounds New Business 1. No new business.</p> <p>Prior action items 2. Update on sprinkler head inventory order. Open 3. Update on OB markings. Open 4. Pitchmark repair volunteer squad. Closed</p>	<ol style="list-style-type: none"> Nothing much has changed really. Irrigation heads and inlet valves are slowly being catalogued which makes some irrigation parts easier to get. The electronics are failing and seeing as they are discontinued it makes it very hard to order. The Ministry of Agriculture changed all the rules and now we are having problems getting insecticides.

	<p>We are having difficulty obtaining water hoses to allow us to hand water the course.</p> <p>Phase III of the course development is due to start soon.</p> <p>2-4. Items were not discussed.</p>
<p>Handicap & Rules New Business</p> <ol style="list-style-type: none"> 1. Handicap & Rules Update (discuss highlights of May standing report)  <p>Handicap Rules Report May 2021.pdf</p> <ol style="list-style-type: none"> 2. WHS Transition Project for Saudi (replaced SAGA Clubs Project) 3. Local Rules updated May 11th. Next update planned by June 30th 4. Working with Foretees tech support to fix some lingering issues impacting missed scores process <p>Prior action items</p> <ol style="list-style-type: none"> 5. SAGA Clubs Project OPEN – this is now “WHS Transition Project for Saudi” 6. R&R Updates – edits done, will share with President by May 31st OPEN 7. RHGC Code of conduct – draft done, will share with exec board by June 30th OPEN 8. GHIN Kiosks (on hold until after COVID) ON HOLD 	<ol style="list-style-type: none"> 1. Discussed May standing report, no questions were raised. 2. Met with Saudi Golf representatives on June 11th (during Dirab match) on their planned transition to World Handicap System for KSA. We shared an overview of RHGC setup and contract with TGA that allows us access to USGA GHIN for handicap management and GG/TM used for management of RHGC competitions and also membership roster. Saudi Golf has also selected USGA for their platform and are currently working on their draft contracts for GHIN and GG/TM. We reiterated that RHGC contract expires this year with a an automatic 1-year extension until Dec 31, 2022 unless cancelled <u>before</u> Nov 30, 2021. Therefore, RHGC will most likely stay on this platform until 2022 to allow for a smooth transition, Saudi Golf can transition other clubs first if ready sooner. Saudi Golf representatives will send President and Handicap Director their draft contracts as soon as

	<p>done, so we can plan accordingly next steps and transition/testing plans for 2022. We also offered our assistance as they roll this out.</p> <ol style="list-style-type: none"> 3. Update will be done after #7 4. Worked directly with Foretees on these fixes. CLOSED. 5. Now #2 6. Sent to President and Secretary for consolidation into master document. CLOSED. 7. Sent to exec board and rules committee for review 8. ON HOLD
<p>Junior Golf New Business</p> <ol style="list-style-type: none"> 1. No new business <p>Prior action items</p>	<ol style="list-style-type: none"> 1. An update was provided on the latest Junior Tournaments, 14 kids participated yesterday, in general we have between 10-12 regulars. We are hoping to start to introduce the offer of food at these events in the near future.
<p>Ladies' Golf New Business</p> <ol style="list-style-type: none"> 1. Update on 2021 season. <p>Prior action items</p> <ol style="list-style-type: none"> 2. March skills clinic. Closed 3. TMLL Monthly Medal feedback. Closed 	<ol style="list-style-type: none"> 1. The ladies golf clinics have prove to be very successful, with 23 new ladies having participated since they have started. <p>The feedback on the new competition for less competent players has been positive even though the numbers attending have been small. These events will continue.</p> <p>We are hoping to play a Challenge Cup with Bahrain in October, more</p>

	<p>will follow as this is explored. We will also look to extend the invite to the Saudi International Open in November to the ladies in Bahrain.</p>
<p>Media New Business 1. Update on Data Migration project to Google Drive. Open 2. New business.</p> <p>Prior action items</p>	<ol style="list-style-type: none"> 1. The letter to approve the data migration from E-Way to Google Drive is with the manager for approval. 2. Bruce brought to the attention of the board the importance to save down or data twice a year and the members roster should be saved down every quarter.
<p>Membership New Business 1. New business. 2. Development of membership close out form. Open</p> <p>Prior action items 3. Update on shed locks. Closed</p>	<ol style="list-style-type: none"> 1. The club had 30 new members which brings the total membership number to 787 members. There are 240 members on the cart shed waiting list. 2. The outboarding checklist form is currently being finalized and has been working well in practice during the trial period. Once it is finalized Bruce will post it on to the website for people to download. <p><u>Other items:</u> A questions was asked in relation to early weekend tee times and it was confirmed that only one early tee time is allowed at the weekend by each member.</p>

<p>Social</p> <p>New Business</p> <ol style="list-style-type: none"> 1. Golf Ball 2021 Update. Ongoing 2. Paddy's Day Social Golf Invoices. Open 3. New business. <p>Prior action items</p>	<ol style="list-style-type: none"> 1. No deposit has been paid for the Golf Ball in the Crowne Plaza so the final confirmation of the event is not required at this time. 2. The Paddy's Day invoices have been resolved. 3. An update was provided on the music gig that was held at the clubhouse during the month. This was sold out with 74 people in attendance with the Pod system working well and SAR 2000 was made for the club. Much more tickets could have been sold if covid restrictions allowed for a bigger attendance. A comment was made in relation to the noise by the bank during their soundcheck that happened during competition hours, the band will be asked to refrain from making noise like this at any gigs in the future. <p>Scout will be handing out drinks and ice bags at the monthly medal and</p>
<p>4. OTHER BUSINESS</p> <ol style="list-style-type: none"> 1. Secretary - Next meeting TBD 	
<p>5. MEETING ADJOURNED AT 18:00</p>	

Handicap & Rules Update
May 23, 2021

HANDICAP

Updates or New in **RED**

1. Committee Actions

1.1. Missed Score Postings since last meeting

Week of	Missing Scores Sent	Penalty Scores Entered
Mar 28 - Apr 3	43	3
Apr 4 - 10	27	15
Apr 11 - 17	34	12
Apr 18 - 24	33	8
Apr 25 - May 1	27	yes
May 2 - 8	21	9

- Manually reviewing 2021 Match Play score entries for compliance and education, based on Apr 9, 2021 email from Coordinator sent to members.

NOTE: See prior reports for historical info (started week of May 31, 2020)

1.2. Handicap/Peer Reviews

- 1 Open Peer Review in process

2. GHIN

2.1. GHIN Members (Active)

		Digital Profile	No Digital Profile
395	w/ H.I.	353	42
25	No H.I.	17	8
420			

2.2. Playing Conditions Calculation (PCC)

- Automated GHIN adjustment, if scores are abnormally H or L vs expected scores

Total since Jan 1, 2020	22			
New since last meeting	4	See below		
Facility Name	Course Name	PCC Date	PCC Adj	Rounds Posted
Rolling Hills Golf	Rolling Hills Go	4/6/2021	-1	38
Rolling Hills Golf	Rolling Hills Go	4/21/2021	-1	54 Fri
Rolling Hills Golf	Rolling Hills Go	4/28/2021	-1	65 Fri
Rolling Hills Golf	Rolling Hills Go	5/10/2021	-1	45

2.3. Exceptional Score Reduction (ESR) Report - WHS introduced ESR 1/1/2020 which is a GHIN system calculated automatic adjustment. These also show up on players GHIN scoring record, so it is important each player regularly reviews.

- As FYI, see attached for current reported 19 ESRs done by GHIN since the last report.

3. Handicap Action Items/projects

Updates or New in **RED**

- 3.1. **GHIN Kiosks (ON HOLD)** Deferred to post COVID, when we can safely share screens. Received link to RHGC GHIN Kiosk set-up by USGA <https://kiosk.usga.org/x4d8q9>. Can install in Clubhouse area, etc to allow members flexibility for score entry (incl for other players). In 2021 Budget.
- 3.2. **SAGA Clubs** - Per review of SAGA course websites we noticed they are now using GolfSoftware.com again for Handicap calculations. **Has transitioned into a "WHS Transition Project for Saudi"**. Before EID I received new information that Saudi is starting steps to move to WHS R&A. I should hear from the contact in Riyadh heading this up by early June to start formulating a transition plan and team. Our membership contract in TGA (includes GHIN and TM) expires 12/31/2021 but with an automatic extension to 12/31/2022. After that we will have to transition to process/systems used by our National Association under WHS. I have updated Ed with some initial ideas:
- more than just handicaps, we need to build a cross functional team that includes 1) Handicaps 2) Tournaments (and Memberships too) that can work on this transition
 - Start building bench for those who will be around - identify members from RHGC for these areas 1) Handicaps 2) Tournaments (and Memberships too) that can work on this transition project, and would be ready as an SME for Jan 1, 2023 cutover.
 - Include Saudi golf members too
 - Potentially use SIGT 2022 tourney to have face to face meetings, including inviting our USGA contacts who have supported RHGC so many years
- 3.3. **Proposal for Membership Process:** Draft Proposal sent to Membership to add GHIN to process upfront for GHIN primary members. In last meeting (March), Membership reported these proposed changes to membership form/process were accepted. Since then a decision was made to implement these changes with 2022 membership drive.
- 3.4. **Foretees OTH/SCR issue:** Working with Foretees Admin to f/u with Foretees on a way to fix OTH/SCR on exclusion on missing score report. Having to do manual workaround for missing scores process my manually marking as No Post (NP). I called Foretees tech support on x/x and this issue can't be fixed, as RHGC a long time ago did local "custom" updates to Foretees to replace Cart preferences Cart/Walk (C/W) to OTH/SCR. So no relationship with missing scores. If they changed it would impact all clubs. They have since confirmed they can automate the NP if SCR/OTH, vs having to change manually. They will get back to me in June.
- 3.5. **Foretees 9H default issue:** Working with Foretees Admin to f/u with Foretees Corporate on a way to make 9H default for PM 9H tee time blocks. Having to do manual workaround for missing score process. I called Foretees tech support last week, this cannot be fixed. There is no way to default to 9H for just a "block" within a day, the default is only for entire day.
- This explains why Sundays we have no issues, as the entire day is 9H only. For Mon to Sat, we have "mixed" blocks and PM 9H blocks, if we defaulted to 9H it would be for entire day. Then the other earlier tee times members would have to select REG/18 and we would have the reverse problem !
- Their only suggestion is for Foretees admin to build "Notice to Players" so members have clear instructions on what is expected of them when booking certain tee time blocks. They gave us this link on how the "Build a New Notice" works. We are working on this

RULES

4. Rules Action Items/projects

- 4.1. **Local Rules Update** – (DONE) Rules Committee approved (Updated Flagstick Local Temporary (Covid) Rule), distributed May 11th. Next planned update to Local Rules is planned for June. Rules Committee has reviewed some suggested local rules and Rules Director, after contacting USGA rules for guidance, is pulling in Model Local Rules for next update.
- 4.2. **Draft RHGC Code of Conduct** as a Local Rule for general and competition play using Rule 1.2b. Draft is done, will be shared with Exec Board by 5/30. Goal is to roll-out in June
- 4.3. **Update Pace of Play policy** for website. See 4.2, these are connected.
- 4.4. **Edits to August 1, 2020 R&R** for Rules Committee section. Edits are done and will be shared with President by 5/27.

5. Education

Month	Topic
April 2021	Handicap: Entering Scores: Not finishing a hole vs. Not playing a hole
April 2021	Rules: USGA/R&A Rules of Golf overview + Rule 1 Focus
May 2021	Handicap: 5 common mistakes high handicappers make way too often
May 2021	Rules: The 13 original Rules of Golf, dating back to 1744 (!)

NOTE: See prior reports for previous months articles, etc.

ESRs

GHIN Number	Local Number	Golfer Name	ESR Ad	Score Type	Date Played	AGS	Course Rating	Slope Rating	Differential	Course Played
10220513	1744	Fuhao Qin	-1	EN	3/24/2021	88	70.2	133	14.1	
10327190	1737	Ida Aritonang	-1	ECH	3/26/2021	100	71.5	129	24.0	Rolling Hills Golf Club - Rolling Hills Golf Club - Red
1487432	469	Mohd Ibrahim	-1	ECH	3/26/2021	92	70.2	133	17.5	Rolling Hills Golf Club - Rolling Hills Golf Club - White
2019003	374	Myungjin Lee	-1	ECH	3/26/2021	82	71.5	129	8.2	Rolling Hills Golf Club - Rolling Hills Golf Club - Red
3209006	1721	Kaori Svendsen	-1	ECH	4/2/2021	100	71.5	129	24.0	Rolling Hills Golf Club - Rolling Hills Golf Club - Red
1898654	678	Jongkook Lee	-1	EP	4/3/2021	88	70.2	133	14.1	Rolling Hills Golf Club - Rolling Hills Golf Club - White
452548	424	Codi Long	-1	EN	4/6/2021	109	71.5	129	32.3	
2917303	1537	Borim Ha	-1	EN	4/7/2021	102	71.2	126	26.6	
1417897	622	Angela Farley	-1	EN	4/14/2021	122	71.5	129	43.1	
10723436	1999	Theodore Goede	-1	EH	4/16/2021	97	70.2	133	21.8	Rolling Hills Golf Club - Rolling Hills Golf Club - White
10787131	2045	Andrea Miliccia	-1	EH	4/16/2021	89	70.2	133	15.0	Rolling Hills Golf Club - Rolling Hills Golf Club - White
3199110	1678	Margaret Priwijayanthie	-1	EH	4/17/2021	110	71.5	129	32.7	Rolling Hills Golf Club - Rolling Hills Golf Club - Red
2064174	411	Christy Ponsford	-1	EN	4/19/2021	105	71.8	132	27.4	
2916283	1601	Jin Hyung Nam	-1	EH	4/22/2021	102	71.5	129	25.7	Rolling Hills Golf Club - Rolling Hills Golf Club - Red
10634495	1877	Nadir Youssif	-1	EH	4/30/2021	81	72.5	137	6.0	Rolling Hills Golf Club - Rolling Hills Golf Club - Blue
10839593	2079	Eric Hendricks	-1	EH	5/7/2021	77	70.2	133	4.8	Rolling Hills Golf Club - Rolling Hills Golf Club - White
2638700	1559	Eric Heinold	-1	EA	5/15/2021	90	72.1	133	14.2	
1940972	136	Glenn Kennett	-1	EH	5/17/2021	78	70.2	133	5.6	Rolling Hills Golf Club - Rolling Hills Golf Club - White
10965957	642	Chinwendu Ufondo	-2	EN	5/20/2021	120	71.2	126	41.8	