

**RHGC BOARD MEETING  
MINUTES  
FEBRUARY 10<sup>TH</sup>, 2019 4:45PM**

**ATTENDEES:**

Ed Devlin	President
Stephen Vezendy	Secretary
Les Hertlein	Vice President
Franck Besseat	Treasurer
Jeff Meisner	Tournaments
Edward Kim	Pro Shop
Jim Platt	Clubhouse (Facilities)
Jane Kirk	Membership
Mel Rivera	
Troy Thompson	Grounds
Tamara Tahir	Social
Bruce Waldner	Media
Kerri Wethington	Ladies Golf
<b>Not Attending</b>	
Kurt Janssen	Handicap & Rules
Coby Long	Junior Golf

<b>AGENDA ITEM</b>	<b>ACTION NOTED</b>
1. MEETING CALLED TO ORDER by President at 4:45 PM	Info only
2. GUEST – NONE PLANNED	Info only
3. APPROVAL OF PRIOR MEETING MINUTES	Jan 13 <sup>th</sup> meeting minutes were approved unanimously.
4. NEW BUSINESS AND UPDATES BY OFFICERS AND DIRECTORS/COMMITTEES	
Vice President <ul style="list-style-type: none"> <li>• CEO Cup update - Meetings are in progress. This Tuesday Les will transition to Jeff Hancock to handle, as Les will be on leave</li> <li>• Prior action items               <ul style="list-style-type: none"> <li>○ None</li> </ul> </li> </ul>	

**Social**

- Monthly medal format of choosing playing partners - consider assigning, playing with different players helps to get to know other members, may help with rules following, etc.
- Monthly medal sign up and timing of choosing tee times - Being able to sign up early and then choosing tee times the week before – the process is confusing
  - Lots of good discussion on topic, with group and from Tournament Dir
  - (Ed) we have some pace of play issues. Opposite is playing with players who don't know rules or are slow.
  - (Jeff) we need to find a happy medium. We have found that we have had better turnout (on average) when we pick our own tee times
  - Another reason is when you have 120-140 players, it is more efficient use of course
    - Jeff is working on a video/presentation about using TM. Also, if anyone has questions about TM, call Jeff directly who can remote desktop with members
    - Other problem is sign ups have been opened up too early in system. We are fixing this
    - We may be able to set-up to select tee times when first signing up for a monthly medal
- Golf Ball 2019 - Tamara and Dina Hancock are working on planning
- Follow-up and future social events – we need to find ways to get more help on social events
  - Ed suggested we send an email to members focusing on this solely

Prior Action Items

- None

- Golf Ball 2019 - Tamara and Dina Hancock are working on planning
- Send an email to members on asking for volunteers for social events

**Ladies' Golf**

- Ed to follow-up with Recreation on these issues

<ul style="list-style-type: none"> <li>• Kerri met with Ladies Group. Some issues came up that need attention <ul style="list-style-type: none"> <li>• Bathrooms on course need renovations so women can have a place to go whilst golfing</li> <li>• Air pressure compressor near pro shop needs to be fixed</li> <li>• Bathroom near starter shed has issues – no garbage cans, etc</li> <li>• Asking for a review of flights for the ladies or just to be included in the men's flights whilst using our appropriate tees boxes. Our ladies handicap range runs from 11-36hcp all competing against one another still in one flight</li> <li>• We need to address the issue of men sleeping in the ladies locker rooms <ul style="list-style-type: none"> <li>○ (Ed) Asked Kerri to send him an email update on this, and we will forward and follow up with Recreation</li> </ul> </li> </ul> </li> </ul> <p>Updates on prior action items</p> <ul style="list-style-type: none"> <li>• None</li> </ul>	
<p><b>Junior Golf</b></p> <p>Codi provided update, based on email update from Coby</p> <ul style="list-style-type: none"> <li>• Support for Junior Golf program is lacking from many board members. Ed's support along with Tamara and Franck's is much appreciated</li> <li>• Program cannot be successful without more support. It may not as exciting as a MM or big tournament but still is important for the growth of future golfers</li> <li>• Next junior event is Jan 16<sup>th</sup> 10:00AM.</li> <li>• Tee times are not getting blocked off and members trying to cut in or push Juniors off course s they can play (happened in January) <ul style="list-style-type: none"> <li>○ It was noted Coby can block off these tee times</li> </ul> </li> </ul> <p>Prior action items</p> <ul style="list-style-type: none"> <li>• None</li> </ul>	<p>Info only</p>
<p><b>Media</b></p>	<p>Info only</p>

<ul style="list-style-type: none"> <li>• RHGC Web hosting plan (monthly vs yearly)</li> </ul> <p>Prior action items</p> <ul style="list-style-type: none"> <li>• Purchasing Year Subscription to SurveyMonkey. Right now we are paying \$37 CND a month. Year is \$360 CND. `</li> </ul>	
<p><b>Membership</b></p> <ul style="list-style-type: none"> <li>• Review 2019 Membership Registration - - discussed handouts (attached). Membership numbers look good, but we are currently short about 25 members from last year and the budget <ul style="list-style-type: none"> <li>○ (Ed) How many new members on average join during the year? <ul style="list-style-type: none"> <li>▪ (Mel) will look into this</li> </ul> </li> <li>○ (Troy) can we start tracking Saudi nationals? Would be good to see trend following the recent Saudi International and also push to promote more golf in KSA <ul style="list-style-type: none"> <li>▪ (Mel) good idea, we can look into this</li> </ul> </li> <li>○ (Bruce) has Foretees email lists list been updated, we need with personal emails? Also *RHGC master email list needs to be updated. <ul style="list-style-type: none"> <li>▪ (Mel) yes. We need to change CSL for *RHGC from Dave Minchau to someone else</li> </ul> </li> <li>○ (Tamara) can we do more for membership announcements? We have annual drive, but what about during the year? <ul style="list-style-type: none"> <li>▪ (Bruce) we include in monthly blasts for Recreation publications things like Junior golf events, Lessons, etc. We can start to include membership signup information</li> </ul> </li> <li>○ (Mel) we need to keep an eye on Retirees, we had big spike last year. (Ed) yes, last year was biggest spike since 1991</li> </ul> </li> <li>• Cart Shed utilization and latest list of members on waiting list – Jane updated the lists. She noted it is very time consuming, as members next on list have to be contacted before moving on. If they reject, they stay on the list.</li> </ul>	<ul style="list-style-type: none"> <li>• Mel will look into how many members on average join during the year</li> <li>• Mel to look into tracking Saudi members.</li> <li>• We need to change CSL for *RHGC email group</li> <li>• Bruce to include in recreation monthly updates info on membership signups</li> <li>• Ed will send email to members who were moved to Cart Shed subsidiary list</li> <li>• Review prior action items</li> </ul>

<ul style="list-style-type: none"> <li>○ (Ed) we will begin to move members who reject to subsidiary list and if they contact us later and request to be moved back on, they will be added back. We are implementing this week. Jane will send Ed list and he will email members about this.</li> </ul> <p>Prior action items</p> <ul style="list-style-type: none"> <li>● Define Retiree as a member type in Constitution – will give edits to Stephen</li> </ul>	
<p><b>Grounds</b></p> <ul style="list-style-type: none"> <li>● (Troy) met with Jason about course updates <ul style="list-style-type: none"> <li>○ As we proceed with Tamarisk removal we need a plan on how to handle waste areas off the rough. Jason and Troy communicating with Riffa Agronomist and Royal Greens Superintendent for advice.</li> <li>○ Now that progress is picking up on planned course renovations, we need to start prioritizing and get a clear picture on “Where do we want the course to go?” If we plan to take course to next level, desert course like Riffa, we need commitment and financial backing from high-level Management</li> <li>○ (Ed) meeting with Nabil (Gardening) – asking where do they have budget for material and equipment to support grand plan for next phase?</li> </ul> </li> <li>● Instituting local rule that allows a golfer with a lost or OB ball to take a 2 stroke penalty and drop near the location of the lost or OB ball? (deferred until next meeting)</li> </ul> <p>Prior action items</p> <ul style="list-style-type: none"> <li>● Sand bottles – we found a UK firm that offers bags we are looking into for walkers (no updates)</li> <li>● Adopt-A-Hole - We don't have pitch mark tools, buckets, shovels and garbage bags yet. More to come. (no updates)</li> </ul>	<ul style="list-style-type: none"> <li>● Instituting local rule that allows a golfer with a lost or OB ball to take a 2 stroke penalty and drop near the location of the lost or OB ball? (deferred until next meeting; transfer discussion to Kurt as the new Rules Guy)</li> <li>● Review prior action items</li> </ul>
<p><b>Clubhouse (Facilities)</b></p>	

<ul style="list-style-type: none"> <li>• OSN renewal and Guest Network connectivity <ul style="list-style-type: none"> <li>○ OSN will be cancelled in April per Recreation. Recreation looking into replacements,</li> <li>○ WIFI is back on but signal is worse. Jim is following up with IT</li> </ul> </li> <li>• (Ed) Renovations to Clubhouse are planned for May through August.</li> </ul> <p>Prior action items</p> <ul style="list-style-type: none"> <li>• Quarterly Safety Inspection status – we are still waiting on Aziz</li> </ul>	<ul style="list-style-type: none"> <li>• Review prior action items</li> </ul>
<p><b>Pro Shop</b></p> <ul style="list-style-type: none"> <li>• Redoing Inventory categories to get Loyalty Points program kicked off.</li> <li>• (Ed D) Janice Anderson and Dina Hancock are new members of the Prop Shop Committee and are paid volunteers. We welcome them.</li> <li>• Edward Kim asked – how do we want Loyalty Program point system to work? Discussion held on various options. Edward Kim, Janice Anderson and Dina Hancock will write a proposal taking into consideration input and present to board.</li> <li>• Edward asked board members to send him common web sites used for purchasing golf merchandise, to consider using to have members purchase items and RHGC will charge uplift to have shipped to RHGC</li> </ul> <p>Prior Action Items</p> <ul style="list-style-type: none"> <li>• None</li> </ul>	<ul style="list-style-type: none"> <li>• Loyalty points program - Edward Kim, Janice Anderson and Dina Hancock will write a proposal taking into consideration input and present to board.</li> <li>• Review prior Action Items</li> </ul>
<p><b>Treasurer</b></p> <ul style="list-style-type: none"> <li>• Submitted financial statements last week for approval by auditors. <ul style="list-style-type: none"> <li>○ We are 25K SAR positive compared to budget</li> <li>○ We have 650K SAR in inventory, we are looking into this</li> </ul> </li> <li>• At end of December we had SAR 88,800 of vouchers not used that will expire March 31, 2019. See communication sent to members last week.</li> </ul>	<ul style="list-style-type: none"> <li>• Franck will send budget tracker tool to each Director and will communicate with each monthly</li> </ul>

<p>Prior action items</p> <ul style="list-style-type: none"> <li>• Franck will send budget tracker tool to each Director and will communicate with each monthly.</li> </ul>	
<p><b>Tournaments</b></p> <ul style="list-style-type: none"> <li>• Pace of Play- every tournament we need a leader to be assigned to handle Marshals. I propose we consider offering 100 SAR voucher per Marshal to encourage volunteering. Jeff will email everyone to get everyone’s input as this is being evaluated.</li> <li>• (Troy) I was approached in a previous tournament by a member who raised a concern (anonymously) about scores being entered incorrectly. Member did not want to take this issue any further. We need to encourage playing partners in tournaments to bring up issues like this to Tournament committee.</li> <li>• (Bruce) I need tournament results (spreadsheets) quicker, to post to web site, or I need to be made an Admin. <ul style="list-style-type: none"> <li>○ (Jeff) We have 3 Admins – Kurt (for handicap purposes); Mel (for Membership purposes) and myself (Tournament Director). Rather than expanding Admin access, I can set up Event Managers for each event who can provide information quicker.</li> </ul> </li> </ul> <p>Prior action items</p> <ul style="list-style-type: none"> <li>• Jeff to develop workshop and/or how-to documents, tutorials, etc. on educating members on how to use USGA TM for events (discussed in Social above)</li> <li>• Jeff to send SAIT post mortem action plans (no updates)</li> <li>• Jeff wants to be invoiced from Pro Shop for items purchased for tournaments (no updates)</li> <li>• Jeff to work with Franck on developing a process to reconcile event signup to fees deposited (from prior meetings, Social)</li> <li>• Instituting a maximum hole score, such as double net par, in stroke play tournaments? (tabled from Jan meeting. Not discussed)</li> </ul>	<ul style="list-style-type: none"> <li>• Jeff is working on a video/presentation about using TM. Also, if anyone has questions about TM, call Jeff directly who can remote desktop with members</li> <li>• Jeff will email everyone for input on offering 100 SAR to Marshals.</li> <li>• Jeff to set-up Event Managers for each tournament to help with tournament administration</li> <li>• Review prior action items</li> </ul>
<p><b>President</b></p>	<ul style="list-style-type: none"> <li>• Review open prior action items</li> </ul>

<ul style="list-style-type: none"> <li>• It will be a very busy time March and April. Thanks to everyone for your hard work</li> <li>• (Proposal) We discussed and agreed to this in last meeting, but I want to officially vote.</li> <li>• I propose that the Grounds and Rules Director be renamed “Grounds Director”. At the same time I propose the Handicap Director be renamed “Handicap and Rules Director”. Due to the effects of the Constitution, By-Laws and Roles and Responsibilities I propose that this motion change the name in all said documents where the language is currently written. (requires ¾ vote of the board). Jim seconded. Passed 14-1.</li> </ul> <p>Prior Action Items</p> <ul style="list-style-type: none"> <li>• Update Constitution &amp; By Laws document in 2019 (this is a review year). Stephen to work coordinate initial edits in Feb and March, starting first with executive board. <ul style="list-style-type: none"> <li>○ (Ed) I need R&amp;R document updates for: Grounds, Tournament, Handicap &amp; Rules, Ladies and Social</li> </ul> </li> </ul>	
<p><b>Handicap &amp; Rules</b></p> <p>Kurt could not attend. The first item was covered during Social discussion above. The other items will be discussed in next board meeting</p> <ul style="list-style-type: none"> <li>• I would like to see some discussion on the MM’s all being “make your teams”. As per an email I received from a member, “it prevents anyone from getting to know other golfers. Making our own groups prevents anyone from expanding themselves to meet others in the club and reinforces cultural cliques.” I agree with those comments and I also think 1) a lot of rules are broken because in some groups no one knows the rules and if you always play in the same group then no one learns the correct rules either, 2) scores tend to be lower because no one really checks the player he is marking because they’re all friends.</li> </ul> <p>Prior Action Items</p>	<p>Info only</p>



<ul style="list-style-type: none"> <li>• Handicap quiz – over 250 out of approximately 400 with GHIN have completed the quiz. I imagine that that’s most of the people who regularly enter tournaments so I’m not actually expecting all 400 to do it. Those that didn’t complete the quiz by Jan 31 were sent a reminder on Feb. 1. We’ve had about 30 people complete it since this reminder.</li> <li>• Kurt and Bruce agreed to handle the survey about member input on incentives for being an appointed director or elected officer/director.</li> </ul>	
<p><b>4. OTHER BUSINESS</b></p> <ul style="list-style-type: none"> <li>• None</li> </ul>	Info only
<p><b>5. MEETING ADJOURNED</b></p>	Meeting adjourned at 6:20PM
<p>6. Next Meeting is scheduled <b>MARCH 17<sup>th</sup> at 4:45pm</b></p>	Info only