RHGC BOARD MEETING MINUTES FEBRUARY 11, 2018 4:45PM

PRESENT:

| Ed Devlin | President |
|---------------------------|-------------------|
| Les Hertlein | Vice President |
| Stephen Vezendy | Secretary |
| Jeff Meisner | Tournament |
| Kurt Janssen | Handicap |
| Marc Elasmar / Edward Kim | Pro Shop |
| Jeff Kotanchick | Clubhouse |
| Mel Rivera / Jane Kirk | Membership |
| Troy Thompson | Grounds and Rules |
| Coby Long | Junior Golf |
| Tamara Tahir | Social |
| Bruce Waldner | Media |
| Kerri Wethington | Ladies Golf |
| | |
| Not Present | |
| Franck Besseat | Treasurer |

| AGENDA ITEM | ACTIONS NOTED | | | |
|--|--|--|--|--|
| MEETING CALLED TO ORDER | Meeting called to order at 4:45PM | | | |
| 2. APPROVAL OF PRIOR MEETING MINUTES | Jan 7, 2018 minutes approved | | | |
| 3. UPDATES & NEW BUSINESS BY OFFICERS ND DIRECTORS/COMMITTEES | | | | |
| Pro Shop (Marc Elasmar/Edward Kim) Update on open action items POS Review (Open). Edward gave update and will send out short list of proposed systems for review | POS Review - Edward will send out short list of proposed systems for review and testing Ed to contact Material supply | | | |
| and testing. | on solutions for import tax issue | | | |
| New Import Tax Implications (1000 SAR Limit). CEO Cup impact. This also impacts importing of large orders and high value stock items. | Marc and Edward are going through Storage Areas for cleanout of old items | | | |
| Storage Area Clean-out (Tournament Handout Stock) Upcoming Events and Items 1) Demo day this Friday Ping & Titleist. Trying to get TaylorMade and Calloway later. 2) | 4. Franck to provide Pro-Shop Inventory Budget/Limits | | | |

New Inventory (RTIC/Yeti, Premium Gift Items, Custom

Pro-Shop Inventory Budget/Limits – we need this

Orders for Shoes and Clubs)

information from Treasurer

Vice President (Les Hertlein)

- Update the Board on CEO Cup organization progress
 - Feb 15 is deadline for enrollment. Should we hold or extend? Jeff Meisner will follow-up on signups and advise
 - o Trophies are in, Jeff Meisner is picking up.
 - Reminder to Board members attending dinner they need to pay will get refunded.
 - Les is meeting with Mel Knotts right after board meeting to discuss table seating, VIP arrangements, etc. CEO plans to attend.
 - Jeff Meisner ordered a bus
 - We need to meet with Security on logistics
 - Jeff Meisner to arrange for free range balls on driving range

Treasurer (Franck Besseat)

Ed gave Treasury Report as Franck is OOK until Feb 15th.

- Update on open action items will wait on Franck
 - 1. VAT work/impact being reviewed (Open)
 - Signature authorities need to be transferred (Done).
 President, VP, Treasurer and ProShop Director have
 signatory authority. 2 signatures from any of the 4
 are required to commit money
 - Membership fees haven't been withdrawn from payroll (Open) – Ed met with Recreation and requested special payroll run. These have not been posted yet. Ed is meeting with Recreation on Wed.
- 40,000 SAR in petty cash
- We are trying to get machine from Gardening
- Drafted 2 new guidelines 1) update of petty cash money guideline, 2) new guideline for payment of vendor/supplier via MPS.

- VAT work/impact being reviewed
- 2. Membership fees haven't been withdrawn from payroll

Tournament (Jeff Meisner)

- Update on open action items.
 - 1. Pace of Play and Etiquette Board member marshals with phone numbers & pace tracking to be implemented for tournaments (Open). We started this in January MM, but did not have volunteers for Feb. Pace of play still a big issue in Feb MM there was a 5 ½ hour round in PM session. We need volunteers for March MM, and the focus of Marshals should be on tracking pace of play. Marshals should not stay on one hole, they should move and focus on fixing bottlenecks. A suggestion
- Pace of Play need board member marshal volunteers for March MM

was made that flags or signs should be on Marshals carts, so players can easily identify them. McDermott is premier sponsor for Oilman's Upcoming Tournaments Feb/Mar 1. Golf Social Event – Feb 15 2. CEO Cup - Feb 23-24 3. Mar 10 MM – will be on ForeTees for sign up soon 4. Golf Social Event Mar 15 - will be on ForeTees for sign up soon Wants to get a Projector for Clubhouse to replace television for streaming USGA TM results Handicap (Kurt Janssen) 1. Handicap information sessions Update on open action items Looking into e-learning 1. Needs updated membership list (Closed) options for later this year Membership maintains updated membership list on 2. Golf Hits software to compare Aramco cloud for board members to access. Foretees to GHIN to report missing scores @ \$800/year 2. Course rating, need official documentation of course (On hold). rating (Transfer to Grounds & Rules) 3. Wants to revisit hole indexing (**Deferred**). May revisit later in year 4. Golf Hits software to compare Foretees to GHIN to report missing scores \$800/year (**On hold**). We need approval from TGA to access GHIN data before using 5. Handicap information mandatory sessions, 4 nights in a row. 4 times in Feb, etc... if you cannot do it, then can't play in tournaments. E-learning? (Open). Looking into e-learning options for later this year. o New scorecards with updated hole indexes and course ratings - Order new scorecards based on updated hole indices and course ratings finalized

Clubhouse (Jeff Kotanchick)

- Lights are working, all good
- We requisitioned 4 new lights for old cart shed and putting green area

earlier in 2017 **(Closed)**. Kurt gave update that new scorecards (16,000) are coming in soon. He passed around the final print and gave Stephen Vezendy

- Biggest issue is storage, even some lockers are being used for storage. We plan to use new cart sheds 60/61 for storage, and as noted in Pro Shop update, Marc and Edward are looking at cleaning out old storage room.
- Falafel night on Wednesdays has been discontinued

soft copies for saving on eWay

- Recreation working on some changes to new cart shed area, including more signs, trimming down hedges, etc
- Troy brought up a good point that the new cart shed area has lots of nails on ground, Recreation should address.

Info only

Membership (Mel Rivera/Jane Kirk)

- Update on open action items
 - New Member Welcome/Recruiting Play with a member (board?), monthly lunch, something to welcome and introduce new members (Open)
 - New Cart Sheds Should be released to us as Loss
 Prevention has released sheds to recreation. Waiting
 on numbering (Open) Jane gave update that cart
 sheds have been released to us, and last weekend
 81 cart sheds were handed out to members. For the
 16 available, 11 will be handed out shortly. An
 updated Cart Shed Waiting list will be posted for
 members review before handing out the other 5.
 - Maintenance and upkeep of the Club's Official Mailing Lists - Internal Aramco Email Distribution list : *RHGC (Rolling Hills Golf Club) External Email Distribution Lists (Closed) - ask Mel if any questions
 - 4. Club Storage Plan to retain 2 new sheds. Need to confirm with Recreation. Renovate locker room instead of cart sheds? Still with Rec. (On Hold) we need Recreation input on this
- Mel gave update on Membership stats, membership up 17% 2018 vs 2017.

| | Jan-18 | | | | |
|-------------|--------|------|------|-------------------|------------------|
| Year | 2018 | 2017 | 2016 | Status | |
| Singles | 258 | 212 | 307 | STEPHEN 46 | ZEND1 18% |
| Family (Pr) | 100 | 85 | 108 | 15 | 15% |
| Junior | 5 | 6 | 2 | -1 | -20% |
| Retiree | 7 | 3 | 3 | 4 | 57% |
| Total | 370 | 306 | 420 | 64 | 17% |

Kurt proposed in next meeting we discuss updating Cart
 Shed Policy regarding current requirement to pay green fees
 on-time to stay on Cart Shed Waiting List. He suggested
 policy should be requiring paying green fees on-time only
 after you are assigned a cart shed. Requirement to pay
 membership fees on-time remains the same.

- New Member Welcome/Recruiting - Play with a member (board?), monthly lunch, something to welcome and introduce new members
- New Cart Sheds Jane is working with Ed on updating Cart Shed Waiting list, and releasing the remaining 16 cart sheds
- 3. Club Storage Plan to retain 2 new sheds. Need to confirm with Recreation. Renovate locker room instead of cart sheds? Still with Rec. (On Hold)

Grounds and Rules (Troy Thompson)

- Update on open action items
 - 1. Green reshaping proposal On hold due to new equipment/maintenance contract (**Dropped**)
- Would like a questionnaire be sent to members asking for input on priorities. Bruce mentioned we did a survey in prior years and will send to Troy
- Biggest issue is the overgrowth on course, we need equipment for clearing out brush. Troy is meeting with several higher ups internally to gain support

| Second priority is driving range improvements | |
|---|---------------------------------|
| Foxes are becoming a bigger problem on course, Recreation | |
| is aware of issue | |
| | |
| Junior Golf (Coby Long) | Info only |
| 10 kids last tourney, we are getting great turnouts | |
| All-Aramco tourney planned in April | |
| Social (Tamara Tahir) | 1. Foot Golf – Sub-committee to |
| Update on open action item | gather information and make |
| 1. Golf equipment swap (Closed). The couple of folks who | suggestion to the board. |
| sold their stuff at the MM Saturday said it was a good | Tamara to head committee. |
| opportunity for both buyers and sellers. We'll plan to do | Jeff M. and Troy to support |
| it again for the March MM. Only members can have a | , , , , , , |
| table, we should not open up tables in Clubhouse for | |
| members to sell their stuff outside the MM. | |
| 2. Foot Golf – Sub-committee to gather info and make | |
| suggestion to the board. Tamara to head committee. | |
| Jeff M. and Troy to support (Open) - update via email - | |
| wrote Jason regarding Foot Golf January 11th and his | |
| response was he was waiting on his contract | |
| 3. Golf Ball - Book the Crowne Plaza and stick with a DJ for | |
| 2018 Golf Ball (Closed) – update via email: The Crowne | |
| and DJ have been booked. Jim Schultz has sent the | |
| contract to Franck for signature and payment of deposit. | |
| Media (Bruce Waldner) | Info only |
| Club Communications – Bruce can't send emails to external | , |
| emails with attachments going forward. | |
| Ladies Golf (Kerri Wethington) | Info only |
| 18 Ladies tournaments scheduled, mainly during weekdays | , |
| | |
| Secretary (Stephen Vezendy) | Info only |
| SDG Appreciation Program - Club Documents requested by | |
| Recreation were emailed to them on Feb 8. Only pending | |
| item is 2017 audited financials. As re-capped in Jan 31 | |
| email to Board, annually around April Recreation recognizes | |
| SDG's with exceptional performance based on their | |
| efforts to complete SDG obligations in accordance | |
| with Rec Manual. | |
| Exemplary volunteers, based on nominations from | |
| SDG boards for volunteers who provided | |
| outstanding contributions for 2017-2018. | |
| President (Ed Devlin) | 1. Document Roles and |
| A big thank you to all the officers and directors on the | Responsibilities - Need to |
| efforts so far in 2018. | gather descriptions of roles |
| I don't have many updates, it is clear there are a lot of things | and responsibilities from all |
| going on and getting accomplished from hearing the | board members to |
| | solidify/document (Open) |

| monthly updates. My focus is on supporting each area. | |
|--|-----------------------------|
| Keep up the great work. | |
| Update on open action items | |
| New scorecards with updated hole indexes and | |
| course ratings (See Handicap update) | |
| 2. Document Roles and Responsibilities - Need to | |
| gather descriptions of roles and responsibilities from | |
| all board members to solidify/document (Open) – | |
| will do later this year | |
| 3. End RHGC year in November - Form sub-committee | |
| to review impact (Closed). This was agreed earlier. | |
| Financial year will still be Jan-Dec, but for | |
| tournaments, Dec-Nov will be the year. | |
| 4. OTHER BUSINESS | None noted |
| | |
| 5. MEETING ADJOURNED | Meeting adjourned at 6:20PM |
| | |